



## Case Study

TM Software uses RM Studio® when risk assessments are performed both for TM Software and their customers, and uses the detailed report options to analyse the information produced by the risk assessment.

TM Software is an international software solutions company with offices in 11 countries and 450 employees. It serves over 1,800 customers in more than 20 countries, in four continents. TM Software has been recognised as one of Europe's most progressive companies for four consecutive years on Europe's Fortune 500 list. TM Software is currently privately held.

TM Software is a Microsoft Gold Partner and has a BS 7799 information security certification in its ICT operations.

### **Certification provides a degree of order and consistency.**

TM Software implemented an information security management system to meet the market's increased demands for improved services and a more secure operating environment.

In addition, more disciplined work methods are ensured from TM Software employees who work in accordance with standardised procedures.

## TM SOFTWARE EXPERTIS

**Industry expertise:** TM Software specialises in health care, financial markets, seafood and transport sectors.



*"Certification provides TM Software with the opportunity to further market our products and services and, furthermore, increases our competitive edge, respect and credibility," says Ágúst Einarsson  
Managing Director Infrastructure Management.*

Certification is increasingly demanded by suppliers and trading parties who are concerned about information security.

*"Certification with respect to ISO 27001 provides various benefits beyond having implemented information security, just as certification in accordance with the ISO 90000 standard says more than 'we are a quality company'. Independent assessment by certification bodies brings, in our opinion, a certain degree of order and consistency into the implementation process which, without exception, requires the approval of the senior management. Certification provides TM Software with the opportunity to further market our products and services and, furthermore, increases our competitive edge, respect and credibility," says Ágúst Einarsson.*

**Cross-industry expertise:** Enterprise Resource Planning (ERP) products, ICT outsourcing and facility management, as well as custom development.

**RM Studio® has proved successful for TM Software in preparing risk assessments, and has saved time when alterations have had to be made to the risk assessment. The risk assessment software is necessary to maintain TM Software's ISO certification.**

All results of the risk assessment are in one location and are easy to access when necessary.

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The first risk assessment for TM Software was contained in a large number of documents and was time consuming to use - now we need only RM Studio®.

All assets of importance to the operation of companies can be stored in RM Studio®, and it is therefore easy to access lists of assets and parties responsible for assets as well as the controls that apply.

The appearance of RM Studio® has been revolutionised, frames can be adjusted to suit individual needs and the software provides a good overview of actions.

We are very pleased with RM Studio® and Stiki. The product is excellent, and the services, knowledge and attitude of the employees are exemplary.

## **RM Studio®**

**RM Studio® offers a holistic approach to risk management where the application of international standards is the common factor.**

Risk management includes various tasks such as asset management, risk assessment, business continuity planning (BCP), workflow, processes and policies and constant risk monitoring. With RM Studio®, supporting tools are essential for security analysis and project management. These are provided through audit trails, multilingual applications and a powerful reporting tools. Finally RM Studio® is characterized by high security and the powerful attributes of relational data sources.



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STIKI operates an Information Security Management System and a Quality Management System that fulfills the requirements of the standards ISO 27001 and ISO 9001 as certified by the British Standards Institution, BSI.

